

CUSTOMSHOW®

Version 6.5 (15)

Release Notes

July, 2011

Sales Graphics is proud to release the latest version of Custom Show® Version 6.4.

This new version focuses on enhanced functionality and improved system stability.

INTRODUCTION:

The following topics are discussed:

- Enhanced features: Functional and design enhancements to existing features
- Known Issues: Existing issues being addressed and should be resolved in the next release.
- Support: Support options available for CustomShow® Users
- Documentation: Documentation available for CustomShow® Users

RELEASE NOTES:

Product name	Version	Version Type	Release Date
CustomShow®	6.5.1 - 6.5.15	Update	08/09/2011

Enhanced Features:

The following improvements were made to existing functionality:

Admin:

- Fixed a problem where client.cst would hang when clicking the background tab.
 - Some installs had an incorrect client.cst file. The file has been added again to this update.
- Fixed script error when generating current menu.

Client Edit:

- Client Edit will now automatically restart CustomShow after you click "Done".
 - This fixes a Mac problem where newly embedded fonts were not used.
- The font "bold" button is now selectable

Full-Screen:

- Fixed tab formatting. Previously default tabs were wrongly scaled at the same ratio as print.

Overview:

- Fixed a problem where CustomShow could be off-screen in Overview if you switched to a different application (while importing from PowerPoint or printing).
- Fixed problem where stage title said "Home" if there was no open presentation.

Print:

- Fixed tab formatting.
 - Previously default tabs were scaled at a fixed ratio of 2, which didn't allow for portrait or widescreen.
 - Support was added for mixing set tabs with default tabs.
- Fixed problem where text 'firstIndent' was not scaled correctly.
- Fixed default tab problem when 'leftIndent' had a positive value.

PowerPoint Presentations:

- PowerPoint presentations will now import into one of the 3 CustomShow aspect ratios (normal, portrait, wide).
 - If the aspect ratio is < 1 it will be imported as portrait.
 - If the aspect ratio is > 1.5 it will be imported as wide-screen.
 - Otherwise it will be imported as normal aspect ratio 1.3333 (1024*768).
- Fixed tab formatting. Default tabs are now scaled correctly.
 - New converter fixes problems with text location in portrait pages.
- Fixed a script error that happens when the converter gives an indent value > 5 .
- Changed the way imported bullet styles work. CS has only one bullet style per text box while PowerPoint can have a different style for each paragraph. CS

now gets the style of the first paragraph that has a bullet. Previously it would get the style of the first paragraph whether it had a bullet or not. This change will improve the accuracy but will still have problems with some bullets that have complicated formatting.

- Fixed a problem where importing would fail when the first char of a text box was a soft-return
- A new converter fixes a problem when importing certain bitmaps
- Fixed a problem where charts were repeated for every asset when exporting a presentation to PowerPoint
- Chart binaries erroneously associated with backgrounds are now ignored

Page Edit:

- It is now possible to add a soft-return to text with shift-return. This creates a new line without creating a new paragraph.
- Portrait now correctly resizes in PageEdit on a 1024*768 monitor
 - The cursor now hides correctly in Show mode
- Fixed problem where widescreen movies would stretch in PageEdit when the controller was visible.

Player:

- Fixed problem of getting Internet connection warning while making the player.

Updating:

- Fixed problem where busy arrows could circulate for approx 2 minutes after showing a presentation.

Known Issues:

- Importing charts from PowerPoint occasionally results in incorrect resolution.
- PowerPoint Import, importing bullet styles with bullets that have complicated formatting may not appear correctly.
- PowerPoint Import and Export doesn't work if there are multiple versions of Office (E.g Office 2003 and Office 2007) installed on the same Windows machine, even if one version is disabled.
 - PowerPoint Import and Export doesn't initialize if an earlier version of Office (2003) is uninstalled and a new version of Office (2007) is installed.
- Occasional problem where the busy arrows could circulate for a minute or more after a presentation is shown.
- Overview Mode: changing the license key and registering CustomShow to a new User requires a relaunch of the application.

Support

Sales Graphics supports the following product versions and releases as follows:

Product name	Version	Level of Support
CustomShow®	6.5.15	Full

For more information about the latest Support policies, see the Customer Support page on the Sales Graphics Web site at <http://www.SalesGraphics.com>.

For technical support please contact:

- Support@SalesGraphics.com
- Call 1-800-255-5303

Product Documentation

In addition to these Release notes all users can turn to the CustomShow User Guide for further assistance on how to use CustomShow®.

The CustomShow® manual is accessible to all users. The user can launch the manual from the Help menu or by clicking on the Help Icon in CustomShow®.